

 <p>DEPARTMENT OF NATIONAL HEALTH LABORATORY & DIAGNOSTIC SERVICES MINISTRY OF HEALTH PLOT 106-1062, BUTABIKA ROAD-LUZIRA P.O. Box 7272, KAMPALA, UGANDA</p> <p>QUALITY POLICY AND OBJECTIVES</p>	Document Control		
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Commitment Towards Implementation & Certification of ISO 9001:2015 Quality Management Systems in National Health Laboratory & Diagnostic Services

Preamble:

NHLDS embraced the implementation of ISO 9001:2015 with the aim of promoting and building a culture of best practices and continuous improvement to become the most attractive organization to development partners, government, and employees.

Below is our Quality Statement and Quality Objectives which we all should understand and attest our commitment to achieve thru our role in the organization.

QUALITY STATEMENT

We, the Management and Staff of NATIONAL HEALTH LABORATORY & DIAGNOSTIC SERVICES commit to coordinate provision of timely, quality, cost effective and sustainable medical laboratory services and research, to support health care delivery to all people in Uganda regionally and internationally by:

- Coordinating the provision of quality and equitable laboratory services at all levels in the health laboratory network to support clinical care, public health services and research
- Strengthening the leadership and governance structures for effective and sustainable laboratory service delivery at all levels.
- Strengthening laboratory information management systems for evidence-based decision making and performance monitoring.
- Promote research and innovations for continual improvement of laboratory service delivery

QUALITY OBJECTIVES

1. To coordinate the provision of quality and equitable laboratory services at all levels in the health laboratory network to support clinical care, public health services and research based on the test menu per level of health facility
2. To strengthen the leadership and governance structures for effective and sustainable laboratory service delivery at all levels.
3. To strengthen laboratory information management systems for evidence-based decision making and performance monitoring at national and sub national level
4. To promote research and innovations for continual improvement of laboratory service delivery